

SNOWPLOWING SEASON IS HERE

Find answers to **Frequently Asked Questions** and learn about **resident responsibilities**



WHO PROVIDES SNOWPLOWING SERVICES IN MILLCREEK?

Millcreek contracts with Salt Lake County Operations for snowplowing services, residents should see the same high-quality service that has been provided in the past.

IN WHAT ORDER ARE ROADWAYS CLEARED?

The **first priority** of the City is to have major arterial streets passable as soon as possible after a snowstorm. Major arterial streets are considered to be the minimum network which must be kept open to provide a transportation system connecting hospitals, fire stations, police stations, and emergency medical services.

Secondary priorities are minor arterial streets and those streets serving public schools and selected hot spots such as steep hills. Collector and neighborhood streets are cleared next with cul-de-sacs and dead-end streets being cleared last. It is possible that a plow will clear a major or minor arterial street more than once before being able to clear collector or neighborhood streets and cul-de-sacs. All streets will be cleared as soon as possible within the priority guidelines.

If the storm intensifies or another storm passes through before all areas have been cleared, the process begins again with priority streets being cleared first.

WHY DO TRUCKS COME ALONG OUR STREET BEFORE A STORM?

Plows will be out on roadways applying a salt brine solution to the roadways prior to a storm when the weather is forecast to be below freezing to decrease the chance of icing. Plows then are out again as soon as the snow starts to build up.

WHY ARE THE PLOWS OUT IN THE CITY BUT NOT IN MY NEIGHBORHOOD?

Storms hit different Millcreek areas with different intensities and there may be instances where there is very little snow in the western area of the City while it is piling up just a little further east. Plows are dispatched initially to areas with the most need and may take longer to get to areas with less snow depth.

CAN I PARK ON THE STREET DURING WINTER?

If there are cars parked on the street, the plows cannot clear the roadway adequately and cars are at risk of being hit by a plow. Millcreek ordinance states (11.20.130 *Parking Prohibited When*) that no

person shall park a vehicle on any city street when it is snowing or snow is on the street during the months of November, December, January, February, March, and April. Residents should remove all vehicles from roadways, including trailers and campers. Garbage and recycling cans should be removed from the street as soon as possible on collection day.

ARE ALL STREETS IN MILLCREEK CITY STREETS?

Not all streets that run through Millcreek are city streets. 3300 South, 700 East, and State Street are state roads and snowplowing is the responsibility of UDOT. If you need to report a concern on a state road, please visit the UDOT website, www.udot.utah.gov. Additionally, several private streets within the City marked with blue street signs are responsible for their own snow removal.

RESIDENT RESPONSIBILITIES

DRIVEWAY APPROACHES- Snowplow drivers make every effort to push snow off of roadways onto park strips or along the edge of roadways, but it is impossible to not push snow into driveway approaches. Unfortunately, the City does not have the resources to clear the thousands of driveways throughout the City and snow removal on driveway approaches is the resident's responsibility. We appreciate your understanding.

PLACING SNOW ON ROADWAY PROHIBITED- (*Ordinance 14.20.105 Placing Snow Upon Highway Prohibited*) It is unlawful for any person removing snow, ice or other material from a sidewalk or driveway to place or deposit said materials on any city roadway. Please be aware of storm drain inlets and keep them clear of snow and debris.

SIDEWALKS- (*Ordinance 14.32.100 Snow Removal; Required*) Residents are required to clear snow from sidewalks within twelve hours after the snow has ceased falling. In the case of a storm happening between the hours of 5:00 PM to 6:00 AM, sidewalks should be cleared by 8:00 AM.

FIRE HYDRANTS- It is very important for residents to keep areas around fire hydrants clear of snow to allow for emergency services.

If your street has not been plowed, please allow at least **24 hours** after a storm before calling to report it. You can report a missed street by calling 801-214-2700, through the City website millcreek.us by clicking "Report a Concern," or by email at snowplowing@millcreek.us. You can also contact Salt Lake Public Works/Operation 24-hour emergency phone number at 385-468-6101.



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